

# Getting Ready for Your Mission Carpet Care Visit

Thank you for trusting us with your cleaning project. Here are some suggestions to prepare you for our arrival that will help both of us:

- Please bring to your technician's attention any spot or stains that may require special attention.
- Any small pieces, such as dining room chairs, magazine racks, floor plants, etc. which you can remove from the carpet to be cleaned will shorten processing time and return the carpet to normal use sooner.
- For your pet's peace of mind please put them in a safe, quiet, place where our cleaning won't disturb them.
- China cabinets, sectional sofas, entertainment centers, antiques, large TV's, electronic equipment, computers, pianos and fragile furniture cannot be moved. Our standard cleaning includes moving any coffee tables, chairs, couches and smaller items that you would like moved. Beds, dressers, desks and other such heavier items may be moved upon request at an additional charge. Please inform us prior to your cleaning if you want such items moved.
- PLEASE DO NOT MOVE ANY FURNITURE THAT WE WILL BE MOVING PRIOR TO CLEANING AS WE NEED TO PRESPRAY THE WALKWAYS. IF YOU DO MOVE FURNITURE, PLEASE MOVE IT OFF CARPETED AREAS.
- Remove all breakable items from the furniture which will have to be moved temporarily.
- Walk on carpet at your own risk until completely dry. Floors may be slippery when wet, especially walking from carpet to tile. Please advise all occupants of this hazard.
- Infants that are crawling must remain off the carpet for 24 hours.
- Keep children and pets away from hoses, equipment, cleaning products and work area.
- Odors: we do everything possible to reduce or eliminate urine odors. However, due to depth of contamination, 100% success may not be attainable. In severe cases, the carpet and pad must be replaced and the sub-flooring sealed. After our treatment, a stain may reappear which is not due to our negligence but occurs because of the depth of contamination. If this happens, please call our office and for a nominal fee we will return to eliminate the stain.
- Please pin up any full length draperies so that they will be at least 6 inches off the carpet.
- Also, please pin up any skirts on upholstered furniture and beds which may be touching the carpet.
- MOST IMPORTANTLY, IF THERE IS ANYTHING THAT WE CAN DO TO MAKE YOUR EXPERIENCE A BETTER ONE, PLEASE LET US KNOW.

Thank you for your business!

Phone: 787-9999